

## The Shanghai Commercial & Savings Bank Notice of the Collection, Processing, and Use of Personal Data

- I. Dear Customers, the collection of personal data may involve your privacy right. For this reason, in collecting personal data from you, The Shanghai Commercial & Savings Bank (hereinafter referred to as “The Bank”) shall explicitly inform you of the following in accordance with Paragraph 1 of Article 8 of the Personal Data Protection Act (hereinafter referred to as “PDPA”): (I) the name of non-government agency, (II) the purpose of collection, (III) The categories of personal data, (IV) the period, regions, recipients and means of using personal data, (V) The data subject’s rights and the means of exercising such rights pursuant to Article 3 of PDPA, and (VI) the influence of not providing personal data on data subject’s rights and interests when he/she may freely choose to provide his/her personal data..
- II. For further information on the purpose of collecting your personal data, the categories of personal data, and the period, regions, recipients and means of using your personal data, please refer to the table attached.
- III. The collection of personal data by category: Name, National ID Card number, age, gender, date of birth, native place, nationality, voice, household registration information, method of communication, family status, education, occupation, salaries, details concerning insurance, business activities and financial status , mobile and internet information(e.g.: information of social media platform (Facebook, LINE, etc.)), Digital device (client equipment model, Mobile Equipment Identifier, Internet Protocol (IP) Address, browser history, Cookie, location of the mobile device, operation system, etc.), biometric(fingerprint, digital vein, etc.) and others as specified in the application forms for relevant business or contracts, and shall be based on the personal data actually collected for the business transactions, accounts or services between The Bank and the customers, or from the customers or a third party (e.g.: Joint Credit Information Center ).
- IV. According to Article 3 of PDPA, you are entitled to the following rights regarding your personal data in possession of The Bank:
  - (I) With the exclusions specified in Article 10 of PDPA, you may inquire, request for viewing or preparing replication copies of the personal data. However, The Bank may charge necessary costs and fees for the service rendered pursuant to Article 14 of PDPA.
  - (II) You may request for providing supplementary information or making corrections but give appropriate explanation and the reasons supporting facts under Article 19 of the Enforcement Rules of the Personal Data Protection Act.
  - (III) In case The Bank collects, processes, or uses your personal data in violation of the PDPA, you may request The Bank to stop collecting, processing or using your personal data pursuant to Paragraph 4 of Article 11 of PDPA.
  - (IV) According to Paragraph 2 of Article 11 of PDPA, you may request The Bank to stop processing or using your personal data in the event of a dispute regarding the accuracy of your personal data. However, pursuant to the proviso of the same Paragraph, the preceding sentence shall not apply where it is necessary for The Bank to use your personal data for the purpose of performing its business and such dispute has been recorded, or at your consent in writing.
  - (V) According to Paragraph 3 of Article 11 of PDPA, if the specific purpose for the collection of personal data is extinct or due for expiration, you may request The Bank to remove, stop processing, or use your personal data. However, pursuant to the proviso of the same Paragraph, the preceding sentence shall not apply where it is necessary for The Bank to use your personal data for the purpose of performing its business or at your consent in writing.
- V. If you wish to exercise any of the above rights provided under Article 3 of PDPA, you may contact customer service of The Bank (0800-003-111) or visit the official website of The Bank ([www.scsb.com.tw](http://www.scsb.com.tw)) for inquiry of the means of exercising these rights.
- VI. You may freely choose whether supplying the relevant personal data and the categories of personal data. However, if the personal data or categories of personal data you declined to supply are necessary for the review in related business or information required for relevant operation, The Bank may not be able to review or process the business or provide better services. Your understanding is appreciated.
- VII. Whenever the Notice of the Collection, Processing, and Use of Personal Data needs to be revised, the Bank will announce the revised Notice on the Bank’s official website. ([www.scsb.com.tw](http://www.scsb.com.tw))

Table

Note to Specific Purposes	Business type	I. Deposits and Remittances	II. Lending	III. Credit card	IV. Foreign exchange	V. Securities	VI. Wealth management	VII. Insurance agency business	VIII. Any other business operation in accordance with the business registration or the Articles of Incorporation, or at the approval of the central competent authority (examples are: safe deposit box, gold passbook saving, eBanking, collection and payment services, joint marketing or collaborative promotion.)
	Specific Purpose and code of business	022 Foreign exchange 036 Deposits and remittances 067 Credit cards, cash cards, debit cards, or electronic stored value card 082 Operation of integrated management among the borrowing households with depositors saved business 112 Negotiation instrument exchange business 181 Any other business operation in accordance with the business registration or the Articles of Incorporation	022 Foreign exchange 067 Credit cards, cash cards, debit cards, or electronic stored value card. 082 Operation of integrated management among the borrowing households with depositors saved business 088 Loan Approval and Lending 106 Lending 111 Bills business 126 Claims the whole discounting and trading business 154 Credit assessment 181 Any other business operation in accordance with the business registration or the Articles of Incorporation	022 Foreign exchange 067 Credit cards, cash cards, debit cards, or electronic stored value card. 082 Operation of integrated management among the borrowing households with depositors saved business 088 Loan Approval and Lending 106 Lending 154 Credit assessment 181 Any other business operation in accordance with the business registration or the Articles of Incorporation	022 Foreign exchange 036 Deposits and Remittances 067 Credit cards, cash cards, debit cards, or electronic stored value card. 082 Operation of integrated management among the borrowing households with depositors saved business 106 Lending 154 Credit assessment 181 Any other business operation in accordance with the business registration or the Articles of Incorporation	111 Bills business 044 Investment Management 082 Operation of integrated management among the borrowing households with depositors saved business 088 Loan Approval and Lending 106 Lending 154 Credit assessment 181 Any other business operation in accordance with the business registration or the Articles of Incorporation	022 Foreign exchange 036 Deposits and Remittances 044 Investment Management 068 Trust 082 Operation of integrated management among the borrowing households with depositors saved business 166 Securities, Futures, Securities Investment Trust and Consulting 094 Property Management 181 Any other business operation in accordance with the business registration or the Articles of Incorporation	001 Life and health insurance business 065 Insurance brokerage, agency, and notarization business 093 Property insurance business 181 Any other business operation in accordance with the business registration or the Articles of Incorporation	181 Any other business operation in accordance with the business registration or the Articles of Incorporation
	common Specific Purpose and code	040 Marketing 059 The collection, processing and use by the financial and banking service sector in accordance with laws and the needs of financial supervision 060 Handling financial disputes 063 The collection, processing and use of personal data by the non-government agency under legal obligations 069 Matters bound by contracts, quasi contracts, or legal relations 090 Consumers and customers management and services 091 Consumer protection 098 Commercial and technical information 104 Account management and debts trading business 136 Information (communication) and database management 137 Information and communication security and management 157 Survey, statistics and research and analysis 182 Other inquiry and consulting services. Crime Prevention (including but not limited to the measures of Global Anti-Money Laundering/Countering the Financing of Terrorism) , criminal investigation and civil forfeiture							
Period of using personal data		I. The period needed for the specific purpose., II. The period required for keeping the data under relevant laws and regulations (such as the Business Entities Accounting Act) or required for The Bank’s business operations, or as specified in individual contracts for keeping the data. (whichever is the longest).							
Regions for using personal data		The country or other regions outside the country of the recipients using personal data as stated in the field of “Recipients of using personal data” below.							
Recipients of using personal data	I. The Bank (including the outsourced institutions of The Bank for services)	I. The Bank (including the outsourced institutions of The Bank for services)	I. The Bank (including the outsourced institutions of The Bank for services)	I. The Bank (including the outsourced institutions of The Bank for services)	I. The Bank (including the outsourced institutions of The Bank for services)	I. The Bank (including the outsourced institutions of The Bank for services)	I. The Bank (including the outsourced institutions of The Bank for services)	I. The Bank (including the outsourced institutions of The Bank for services)	I. The Bank (including the outsourced institutions of The Bank for services)
	II. Institutions using personal data under laws and regulations. III. Other business related institutions. (such as: correspondent banks, Joint Credit Information Center, Society for Worldwide	II. Institutions using personal data under laws and regulations. III. Other business related institutions (such as: correspondent banks, Joint Credit Information Center, credit guarantee institutions, Financial	II. Institutions using personal data under laws and regulations. III. Other business related institutions (such as: Joint Credit Information Center, National Credit Card Center, Financial Information	II. Institutions using personal data under laws and regulations. III. Other business related institutions (such as: Correspondent banks, Joint Credit Information Center, Society for Worldwide	II. Institutions using personal data under laws and regulations. III. Other business related institutions (such as: Correspondent banks, Joint Credit Information Center, Securities or Futures	II. Institutions using personal data under laws and regulations. III. Other business related institutions (such as: Correspondent banks, Joint Credit Information Center, National Credit Card Center, Taiwan	II. Institutions using personal data under laws and regulations. III. Other business related institutions (such as: The Non-Life Insurance Association of the Republic China, The Life Insurance Association of	II. Institutions using personal data under laws and regulations. III. Other business related institutions (such as: The Non-Life Insurance Association of the Republic China, The Life Insurance Association of	II. Institutions using personal data under laws and regulations. III. Institutions pertinent to other business(eg:Unit ed States Department of the Treasury and United States Department of Justice). IV. Competent

	<p>Interbank Financial Telecommunication (SWIFT), Taiwan Clearing House, Financial Information Services Co., Ltd., international organization for credit card transactions, United States Department of the Treasury and United States Department of Justice)</p> <p>IV. Competent authorities under law or financial supervisory bodies.</p> <p>V. Recipients those consented by customers (such as: companies engaged in joint marketing or sharing the use of customer information with The Bank, engaged in joint ventures in advertising with The Bank).</p>	<p>Information Services Co., Ltd., Taiwan Clearing House, Society for Worldwide Interbank Financial Telecommunication (SWIFT), the customs, and credit rating institutions, United States Department of the Treasury and United States Department of Justice.</p> <p>IV. Competent authorities under law or financial supervisory bodies.</p> <p>V. Recipients those consented by customers (such as: companies engaged in joint marketing or sharing the use of customer information with The Bank, engaged in joint ventures in advertising with The Bank).</p>	<p>Services Co., Ltd., International organizations of credit cards, Acquirer institutions and franchised shops, Collection institutions, Affinity cards affiliated organizations, correspondent banks, United States Department of the Treasury and United States Department of Justice).</p> <p>IV. Competent authorities under law or financial supervisory bodies.</p> <p>V. Recipients those consented by customers (such as: companies engaged in joint marketing or sharing the use of customer information with The Bank, engaged in joint ventures in advertising with The Bank).</p>	<p>Interbank Financial Telecommunication (SWIFT), Taiwan Clearing House, Financial Information Services Co., Ltd., Credit guarantee institutions, and International organization for credit card transactions, United States Department of the Treasury and United States Department of Justice)</p> <p>IV. Competent authorities under law or financial supervisory bodies.</p> <p>V. Recipients those consented by customers (such as: companies engaged in joint marketing or sharing the use of customer information with The Bank, engaged in joint ventures in advertising with The Bank).</p>	<p>Exchange, TPEx, Central government bonds settlement banks, Bonds custodian agents, Taiwan Depository and Clearing Corporation, Financial Information Services Co., Ltd., Taiwan Securities Association, Settlement banks, Taiwan Clearing House (dividend release) and other institutions designated by the competent authorities including those related to business operation, supervision and inspection, issuance, trading, credit information, transactions, delivery and investor services, United States Department of the Treasury and United States Department of Justice.)</p> <p>IV. Competent authorities under law or financial supervisory bodies.</p> <p>V. Recipients those consented by customers (such as: companies engaged in joint marketing or sharing the use of customer data with The Bank, engaged in joint ventures in advertising with The Bank).</p>	<p>Clearing House, Financial Information Services Co., Ltd., Credit guarantee institutions, and International organization for credit card transactions, Acquirer institutions and franchised shops, United States Department of the Treasury and United States Department of Justice)</p> <p>IV. Competent authorities under law or financial supervisory bodies.</p> <p>V. Recipients those consented by customers (such as: companies engaged in joint marketing or sharing the use of customer data with The Bank, engaged in joint ventures in advertising with The Bank).</p>	<p>the Republic of China, Taiwan Insurance Institute, Taiwan Insurance Guaranty Fund, Taiwan Residential Earthquake Insurance Fund, Motor Vehicle Accident Compensation Fund, Institute of Financial Law and Crime Prevention, Financial Ombudsman Institution, Joint Credit Information Center, National Credit Card Center, Taiwan Clearing House, Financial Information Services Co., Ltd., Trade-Van Information Services Co., National Health Insurance Administration, The insurance companies represented by the Bank, United States Department of the Treasury and United States Department of Justice)</p> <p>IV. Competent authorities under law or financial supervisory bodies.</p> <p>V. Recipients those consented by customers (such as: companies engaged in joint marketing or sharing the use of customer data with The Bank, engaged in joint ventures in advertising with The Bank).</p>	<p>authorities under law or financial supervisory bodies.</p> <p>V. Recipients those consented by customers (such as: companies engaged in joint marketing or sharing the use of customer data with The Bank, engaged in joint ventures in advertising with The Bank).</p>
The means of using personal data	In compliance with applicable legal rules governing the protection of personal data used by automated machines or other non-automated means.							